



Cyber security is a key focus at NZ Funds. While it is impossible for anyone to say they are 100% secure, we have more than 30 years of experience in building and maintaining adviser information technology systems. We believe our extensive in-house experience is market-leading. We base this statement on our four pillars approach to cyber security - Our Team, Our Partners, Our Processes and Our Ability to Respond:

Our Team – Unlike some providers in the market, we have a large in-house IT team. We have nine senior staff who collectively have over 50 years' experience at NZ Funds and 130 years' experience in IT. This team has established a strong long-term track record in information technology systems.

Our Partners – We complement our in-house team capability with market-leading operators from specialist areas. We currently have seven business partners: including Plan B, OneNet, Theta, The Instillery, Fusion5, FujiXerox, and importantly at this time, InPhySec, security specialists led by former directors of the New Zealand Government Communications Security Bureau.

Our Processes – We have established strict policies for acceptance testing of all software released on NZ Funds' platform. This includes a cyber security penetration test by third party specialists, which involves simulating the actions of a hacker. Over the years we have leveraged the expertise of Ernst Young, PwC, BlackBerry and more recently, Lateral Security.

Our Ability to Respond – Response is a key component of cyber security. With our experienced team, the budget to partner with specialists, and a 30-year track record, we are confident in our ability to respond quickly and comprehensively.